



Emile Cloete

INFORMATION TECHNOLOGY MANAGER

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I am a results-driven IT professional with a proven track record of leading high-performing teams and implementing innovative technology solutions to drive operational efficiency and business growth.

Passionate about leveraging emerging technologies to optimise processes, enhance productivity, and deliver exceptional user experiences.

SKILLS

- Software Development
- Microsoft 365 Enterprise
- Windows Server
- Cloud Computing
- Networking
- ERP & Payroll
- Fleet Telematics
- Biometric Security, CCTV & Access Control
- Helpdesk Support
- IT Security
- IT Asset & Vendor Management
- IT Budget Management
- Teamwork and Collaboration
- Project Management

EXPERIENCE

CO-FOUNDER

Trakara Technology Solutions Limited– IoT & Fleet Intelligence

Zambia

April 2026 - Present

- Co-founded Trakara, a Zambia-based fleet intelligence startup delivering GPS telematics, AI video analytics, and stolen-vehicle recovery for commercial fleets and everyday drivers across the SADC and COMESA corridors.
- Defined the product vision and technology roadmap, combining real-time fleet tracking, CAN bus engine integration, AI-powered dashcam intelligence, and satellite backup connectivity into a single unified platform.
- Drove go-to-market strategy and early customer development, targeting long-haul logistics operators and insurance partners operating across SADC/COMESA multi-border trade routes.
- Leveraged deep domain experience in transport and logistics IT to shape a product built around real African road conditions — sparse cellular coverage, high-risk zones, and extended corridor hauls.
- Established the business foundation including company registration, brand identity, commercial partnerships, and operational structure to support fleet operators across the region.

GROUP IT MANAGER

BHL Group International – Transport & Logistics

SADC Region, Africa

April 2015 - Present

- Transformed IT operations across multiple African subsidiaries by standardising infrastructure, systems, and support processes—achieving consistent uptime, cost efficiency, and security compliance across all regions.
- Built and mentored a high-performing IT team, fostering a culture of accountability, innovation, and continuous improvement that strengthened cross-border technical collaboration.
- Led end-to-end delivery of strategic IT projects, completing complex infrastructure and ERP implementations on time and within budget, directly improving business efficiency and data visibility.
- Developed and executed a long-term IT roadmap aligned with corporate growth objectives, ensuring technology investments delivered measurable operational and financial ROI.
- Modernised core infrastructure, including cloud migrations, network redesigns, and cybersecurity enhancements—reducing downtime and strengthening data protection and disaster recovery capabilities.
- Optimised IT spend and licensing through strategic vendor negotiations, consolidated procurement, and budget forecasting—driving significant cost savings without compromising performance.
- Partnered with executive leadership to align technology strategy with operational priorities, enabling data-driven decision-making and improving inter-departmental collaboration.
- Established comprehensive IT governance and documentation standards, ensuring consistent procedures, version control, and knowledge transfer across the organisation.

George, South Africa

January 2013 - December 2013

PROFESSIONAL RUGBY PLAYER

SWD Eagles Rugby Union / SARU Rugby Academy

- Exhibited excellent communication skills with coaches, players, and referees during games.
- Built a successful record of playing as part of a team to achieve collective goals.
- Performed well under pressure while maintaining composure in difficult match situations.
- Displayed leadership qualities by motivating teammates to strive for excellence on the field.
- Effectively managed time and prioritised tasks to meet training and competition deadlines.

EDUCATION

CERTIFICATE IN IT MANAGEMENT

University of Cape Town (UCT), Cape Town, South Africa (Online)

2023

HIGHER CERTIFICATE IN INFORMATION SYSTEMS

CTI Education Group, Cape Town, South Africa

2015

HIGH SCHOOL DIPLOMA

Outeniqua High School, George, South Africa

2012

BCOM: GENERAL MANAGEMENT (1ST YEAR)

Nelson Mandela Metropolitan University (NMU), George, South Africa

2013

PROFESSIONAL CERTIFICATIONS

FAW JH6 RANGE ELECTRICAL TRAINING

FAW Trucks South Africa

2026

GPSGATE SERVER CERTIFIED: ADVANCED LEVEL

GPSGate AB

2025

ITIL® 4 FOUNDATION - IT SERVICE MANAGEMENT

Axelos

2025

SECURITY+

Computing Technology Industry Association (CompTIA)

2025

IT OPERATIONS SPECIALIST (CIOS)

Computing Technology Industry Association (CompTIA)

2025

NETWORK+

Computing Technology Industry Association (CompTIA)

2023

SECURE INFRASTRUCTURE SPECIALIST (CSIS)

Computing Technology Industry Association (CompTIA)

2023

MICROSOFT CERTIFIED: AZURE FUNDAMENTALS

Microsoft

2023

MICROSOFT 365 CERTIFIED: FUNDAMENTALS

Microsoft

2023

A+ CERTIFICATION

Computing Technology Industry Association (CompTIA)

2022